

KanCare Provider and Operational Issues Workgroup

Minutes

DCF Learning Center Conference Room, Topeka KS
September 25, 2013 10:00am – 12:00pm

Those attending in person:

Chris Swartz, Cindy Stortz, Cheryl Rathbun, Sandra Dixon, Jeremy Whitt, Larry Martin, Mike Larkin, Lora Key, Dale Stiffler,

Those attending by telephone: Jacque Clifton, Jerry Delashaw, Scott Hines

Guests: Bill Gale, Mike Mayabi

Review of last meeting minutes:

Chris Swartz, KDHE

The minutes from the last meeting were reviewed and approved.

KanCare Open Enrollment:

Chris Swartz, KDHE

Chris stated that according to State Regulations we needed to offer an Open Enrollment period yearly to all consumers on KanCare. That period will begin in January, 2014 for all those that were enrolled in January, 2013 and have been continually enrolled over the past year. For those enrolled later in the 2013 year, their open enrollment will begin one year from the date they were enrolled. This will be an ongoing cycle.

Cheryl asked if the foster parents will be getting letters for foster kids. Chris replied she will have to check on that and get back with her on that question.

Jeremy then asked as an Assisted Living Facility Operator would it be possible for them to get the letters on their clients. Chris stated she would find that out and get back in touch with him.

Chris then went on to explain how the open enrollment process will work.

Mike asked if the consumer chooses to change MCOs will there be a break in coverage and would there be an assessment? Chris answered that there will not be any breaks in coverage and there will be a new assessment. However, any POC or PAs that are in place will remain in place until a new assessment is made.

Sandra asked Chris to clarify how it would work if a consumer changed in the middle of January. Chris explained that the change would take place the first of February.

New KanCare Applications:

Chris Swartz

Chris then went over the new applications with the group explaining these are replacing the current applications due to the fact CMS has asked the state to gather more information than previously requested.

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Jacque asked if the online applications were up and running. Chris indicated that they are on the self service portal. Jeremy indicated they were not on the KanCare website and Cindy indicated she would do some checking and to find out why that is not coming up on the website.

- **UPDATE:** Cindy did some checking and there are applications available online, however the new applications will not be electronically available until the implementation of the KEES system which will be sometime in November. New paper applications may be obtained by calling the KanCare Clearinghouse at 800-792-4884.

Value Added Services:

Chris Swartz

Chris indicated that the State had requested reports from the three MCOs regarding what they paid out on the Value Added Services from January, 2013 to July, 2013 and those are what the handouts are in the packets. Chris stated the MCOs are in the process of updating their Value Added Packets which will be included in the Open Enrollment information.

KanCare Health Homes:

Chris Swartz

The Health Homes implementation date has changed from January, 2014 to July, 2014. There is a listing of Health Homes Focus Group members in your packet as well as the Charter for this group for your review. You may contact any of these members with any questions you may have.

KanCare Website Updates:

Chris Swartz

Chris then went over the updates that are being made to the KanCare website. The website will be getting a completely new look and our plan is to make it more interactive. Events and new information will be more visible and timely posting of information is something we will also be working on.

Chris explained the State is trying to work closely with provider associations regarding provider systemic issues. A provider inquired on process if an association wanted to meet with the State. Chris told the group to send her a request via email at cswartz@kdheks.gov. Please keep in mind these are not provider specific, but rather are systemic issues.

The meeting was adjourned at 11:00am due to fire alarms being set off at the meeting site. Cindy then emailed the group and explained a future date would be set once she speaks with Paul and Kim.

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